## **Our Practice**

MILTON VILLAGE MEDICAL IS A PRIVATE BILLING PRACTICE THAT CONSISTS OF AN INDEPENDENT GROUP OF DEDICATED GPS WHO HAVE WORKED TO CREATE A CLINIC THEY BELIEVE IS A GENERAL PRACTICE HEALTH HUB FOR FAMILIES WITHIN THE LOCAL COMMUNITY. WITH EXPERIENCED ADMINISTRATION AND NURSING STAFF TO SUPPORT THE DOCTORS, THERE IS A JOINT PASSION FOR PROVIDING EXCELLENT MEDICAL CARE, PLUS PREVENTATIVE SCREENING AND HEALTH EDUCATION FOR ALL (REGARDLESS OF AGE, BACKGROUND, OR STAGE OF LIFE).

THE HIGHLY COLLEGIATE AND EXPERIENCED GPS ARE ALL GENERALISTS AND HAVE THEIR OWN AREAS OF INTEREST. THEY WORK TOGETHER TO DELIVER QUALITY HEALTHCARE TO PATIENTS AND ENSURE THE MODERN AND SPACIOUS CLINIC OPERATES SEVEN (7) DAYS A WEEK, PROVIDING CONTINUITY OF CARE TO ALL PATIENTS

## **Contact Us**

- Lvl 1 36 Baroona Road Milton Q 4064
- 07 33670333
- www.miltonvillagemedical.com.au
- reception@mvmedical.com.au



# **Opening Hours**

Monday - Friday	8:00am - 5:00pm
Saturday - Sunday	8:00am - 12:00pm
Public Holidays	8:00am - 12:00pm

# **Patient Feedback**

We value your feedback. Please contact us should you have any positive or negative feedback that you feel is appropriate. Feedback can be posted to: The Practice Manager, Milton Village Medical, PO Box 2302 Milton 4064, or emailed to admin@mvmedical.com.au

In the event of an unresolved complaint a Queensland Government Ombudsmen exists to mediate between patients and the medical profession. The contact details are: Address: The Office of the Health Ombudsmen PO Box 13281 George Street, Brisbane, QLD 4003. Phone: 133 646.



Milton Village Medical

# Patient Information

Open 7 Days

### Fees

We are a private practice, and all appointments will incur a fee. Our current fee schedule is available at reception. Payment is required on the day of the appointment and can be made by cash, EFTPOS, or credit card. We can process your Medicare rebate at the time of payment. Your Doctor will let you know the approximate costs of investigations or treatment you may need.

# Results

We only routinely give results during a consultation. If you would like to discuss your results, please arrange an appointment. Urgent results will be dealt with promptly.

# **Administration Fee**

Preparation of correspondence, replacement of scripts or pathology forms, and transfer of records may incur an administration fee up to the value of

\$30.00

# Afterhours

For care outside of our Practice's consulting hours, you can contact NATIONAL HOME DOCTOR on 13SICK (13 74 25) Should you require urgent care please call 000 and ask for an ambulance.

#### Doctors

Dr Alana Toscano

• Dr Natalie Banney

• Dr Dmitri Shevchuk

Dr Karen Shaw

• Dr Kirsten Gow

- Dr Mardi Vory
- Dr Karyn Huntley
- Dr Ann Zillman
- Dr Jacqui Bailey
- Dr Kate Ritchie
- Dr Janeane McKeon Dr Colin Chow
- Dr Lesley Englhofer
  Dr William Horwood
- Dr Alexander Tran Dr Joshua Hatch

# **Allied Health**

- Annette Wright | Psychologist
- Katrina Ridout | Dietitian
- Dr James McAuliffe | Psychiatrist
- Fiona Jamieson | Clinical Psychologist

# **Our Staff**

#### **Nursing Staff**

- Savannah Barros Hayley Ashford
- Jenny Sutcliffe
- Lorna Keen
- Rebecca Snell Colleen Donaghy
  - Nikki Bamforth

**Receptionists** 

• Casey-lee Grant • Zoe Hawker

# **Privacy Policy** All staff are committed to our Privacy Policy

- available on our website. If you wish to access your medical records you may be required to make an appointment with your

Doctor.

# **Our Services**

All general medical care Travel medicine Babies and children's health Skin cancer screening & minor surgery Women's health Men's health Shared antenatal care Flu and general vaccinations Preventative healthcare Mental health care Chronic disease care plans Family planning Iron infusions **IUD** insertions Dietitian Transgender health & sexual health Psychiatry Psychology

# **Appointments**

Consultations are by appointment only. If you have more than one problem to address or a complex issue, you will require a longer appointment. If you miss your appointment, a non-attendance fee may apply.

Please let our reception staff know if you require an interpreter.

- Ella Brereton Chelsea Livingston
- Practice Manager Erin Healy